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| **I am not eligible for CalFresh because I don’t have a job.** | * **A job is not required to get CalFresh.** * **Even if the ABAWD time limit applies, the household may be eligible for at least 3 months of CalFresh.** |
| **It’s not worth it to apply for CalFresh for just three months of benefits.** | * **A household may be eligible for more than 3 months if they meet an exemption or work requirement.** |
| **I already got CalFresh for 3 months and I am no longer eligible.** | * **Households can regain eligibility if they become exempt, meet the work requirement, or move to an area under the waiver.** |

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| **I am 30 and live in San Francisco but I come to Oakland to work and take care of my mom who is sick. I don’t think I qualify for CalFresh in San Francisco, could I apply for CalFresh in Oakland because I work here?** | * **Should apply in the county in which they live.** * **Exempt under work registration exemption: caring for an incapacitated person.** |
| **I am a full-time student and commute from San Mateo. I was awarded work study but I don’t have a job. Am I eligible?** | * **Not subject to the ABAWD time limit because they are a student.** * **Work study award exempts them from the student rules.** * **Can get CalFresh if they meet other eligibility requirements.** * **Should apply in county in which they live.** |
| **I tried applying before but the county wanted me to bring a note that I have depression. I couldn’t make it into the doctor’s office so I am not eligible.** | * **If applying in San Francisco, San Mateo or Santa Clara the eligibility worker should help attain verification.** * **If applying anywhere else in the state, not subject to ABAWD time limit, verification is not required.** |

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| **I heard in the news that you have to work at least 20 hours a week to get CalFresh but I only work 15 hours so I am not eligible.** | * **If subject to the ABAWD time limit, may be eligible if they meet an exemption, or volunteer 5 hours per week.** * **ABAWD time limit rules only apply in San Francisco, San Mateo and Santa Clara.** |
| **I am pregnant but I don’t think I can get CalFresh until my baby is born.** | * **Households without children are eligible.** * **ABAWD time limit does not apply to people who are pregnant.** |
| **I am not eligible because I don’t work 40 hours a week.** | * **If subject to the ABAWD time limit, may be eligible if they meet an exemption, or work/ volunteer or do other work activities 20 hours per week.** * **ABAWD time limit rules only apply in San Francisco, San Mateo and Santa Clara.** * **If not currently working or meeting an exemption, can still be eligible for at least 3 months of CalFresh** |

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| **ABAWD** | * **Able-bodied adult without dependents** * **CalFresh-only case (does not receive CalWORKs)** * **Age 18-49** * **Able-bodied** * **Without dependent children** |
| **Countable month** | * **A full month of CalFresh benefits received by someone subject to the ABAWD time limit when not meeting the work requirement or exempt.** * **People subject to the ABAWD time limit can get three months of CalFresh benefits every 36 month period.** |
| **Good cause** | * **Term used to excuse a person when they were unable to meet the work requirement for a reason/situation outside of their control.** |

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| **Statewide clock** | * **This refers to the three year time period or 36 month clock. The current time period is from January 1, 2017 to December 31, 2019.** |
| **Workfare** | * **When a CalFresh recipient performs unpaid or volunteer work to receive CalFresh.** |
| **Work registration and exemptions from work registration** | * **Determination and exemption takes place at time of application and recertification** * **There are NO forms or other things that the clients have to do, the county documents this automatically.** * **These exemptions also make someone exempt from the ABAWD time limit.** |

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| **Unable to work due to chronic homeless** | * **Indicator that someone might be exempt from ABAWD time limit due to being physically or mentally unable to work** |
| **Responsible for the care of an incapacitated person** | * **Work registration exemption that also exempts a person from the ABAWD time limit** |
| **Unable to work due to drug or alcohol usage** | * **Indicator that someone might be exempt from ABAWD time limit due to being physically or mentally unable to work** |

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| **Applied for OR receiving unemployment insurance benefits** | * **Work registration exemption that also exempts a person from the ABAWD time limit** |
| * **I can’t get CalFresh because I don’t have children.** | * **You don’t have to have children to qualify for CalFresh.** * **Even if the ABAWD time limit applies, a household can still get at least 3 months of CalFresh if they qualify.** |

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| **15% exemption** | * **Each county can chose when to apply the exemption and how many times to apply it per individual.** * **The number of these “individual exemptions” available to the state is equal to 15 percent of the statewide caseload with ABAWD status.** |
| **Consecutive months** | * **This only applies to people subject to the ABAWD time limit who have regained eligibility by satisfying the work requirement for any 30 consecutive calendar days, but have subsequently stopped satisfying the work requirement.** * **This allows the client to be given three additional months of benefits to be used consecutively.** * **These additional months of benefits may not be issued separately throughout the 36-month period.** |
| **Regaining eligibility** | * **ABAWDs subject to the time limit who have exhausted their three countable months may regain eligibility at any time if they:**    + **Satisfy the ABAWD work requirement for any consecutive 30-day period; OR**   + **Qualify for an ABAWD exemption for any part of the month; OR**   + **Move to a waiver area; OR**   + **Reach the end of the 36-month time clock.** |